

We accept returns within 30 days of purchase.

After 30 days we cannot offer a refund or exchange.

To be eligible for a return or a refund, your item must be unused and in the same condition that you received it. Buyer (you) pays return shipping.

To complete your return, we require a receipt or proof of purchase.

Refund Process:

Once your return is received and inspected, we will send you an email to notify you that we have received your returned item. We will also notify you of the approval or rejection of your refund. If you are approved, then your refund will be processed, and a credit will automatically be applied to your credit card or original method of payment, within 7 days.

The amount of your refund or site credit will only include the price of products. The price you paid for your order to be shipped cannot be refunded.

You will be responsible for paying for your own shipping costs for returning the item(s). Shipping costs are non-refundable.

We recommend purchasing insurance through your selected shipping provider for any shipment over \$75. If items are lost or damaged in transit during the return, they cannot be refunded.

Late or missing refunds (if applicable)

If you haven't received a refund yet, first check your bank account again.

Then contact your credit card company, it may take some time before your refund is officially posted.

Next contact your bank. There is often some processing time before a refund is posted.

If you've done all of this and you still have not received your refund yet, please contact us at theblushpoodleco@gmail.com